

Trends In Senior Living

Communities stepping up to meet the needs of higher acuity residents.

Labor Shortage will put pressure on operators to more effectively recruit and retain workforce

There are new personas who have high expectations, and they are tomorrow's customer.

ICE BREAKER INNOVATION BINGO....





What's Happening... Let's hear from the audience!



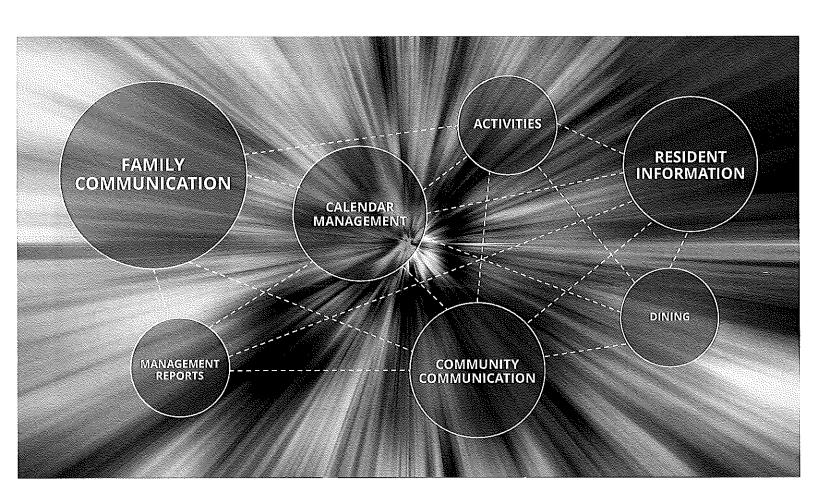


JD POWERS and ASSOCIATES SENIOR LIVING STUDY...2018 What matters

- The survey looked at 6 areas that comprise the resident experience (in order of importance):
- Caregivers and staff
- · Services and activities
- The cost of services
- · Physical plant
- Food & beverage
- · How service is delivered and new resident orientation
- http://www.jdpower.com/press-releases/jd-power-2018-senior-living-satisfaction-study







Relationships: staff to residents; caregivers & staff the most important metric for satisfaction

- What are you doing in your communities?
- Need to create Mini-me's
- Needs to be everyone
- Sample prompter
- Paint the picture





BEYOND THE CALENDAR

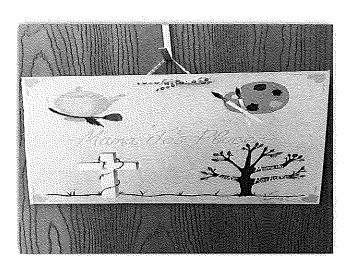
"Last month these are some examples of the Connections, moments, and interactions that Sometimes matter more than the big things"

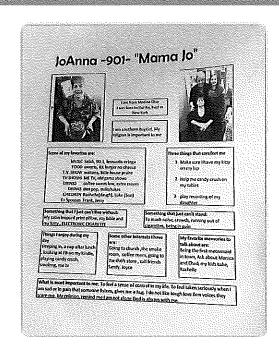
• Post a collection of some of the most meaningful Interactions next to the calendar and add to monthly newsletter, share pictures





Examples



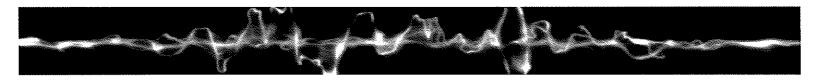




Old paradigm

- Work hard, retire
- Move to Florida
- Golf, drink, entertainment
- Recreation, fun all day every day...





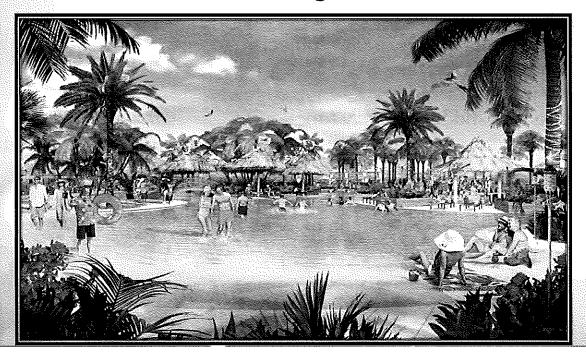
Research about this model

- A study in the <u>Journal of Occupational Health</u>
 <u>Psychology</u> of more than 12,000 subjects
 found that those who take a temporary or
 part-time job after retirement reported fewer
 major diseases and better daily functioning
 than people who stop working entirely.
- According to Maslow's Hierarchy of needs ALL humans, forever need to have a sense of purpose and being useful and being needed



The New Paradigm

Latitude Margaritaville

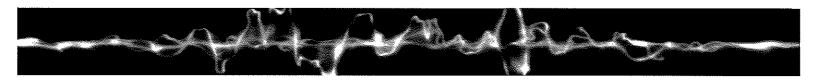




New Paradigm

- · People are waiting longer to move in to senior living
- More frail populations- manage expectations sample case study model apartment and review at care plan
- EVERYONE needs a purpose and reason to get out of bed every day have to offer more than just recreation and leisure.
- Need to identify meaningful ways to contribute to the community





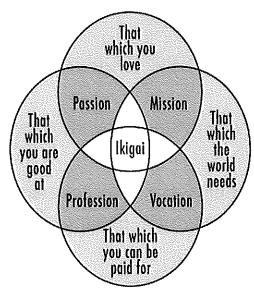
Blue Zones- What do we know about vitality

- What is ikigai?
- What gets us out of bed everyday ...what is your passion

https://youtu.be/Qp-cf9z-oVg

https://www.thebluezonesstore.co m/collections/books-dvds 生き甲斐 Active aging

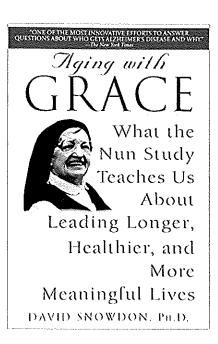
ikigai





Aging With Grace – the Nun study

- First study about the importance of staying active
- Importance of volunteerism helping others
- Helps make the case for asking active residents to contribute and volunteer to help others in community

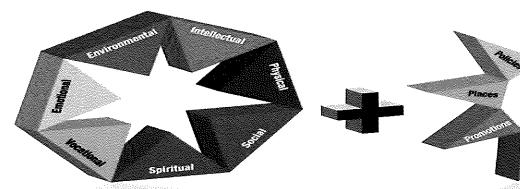




International
Council on
Active Aging

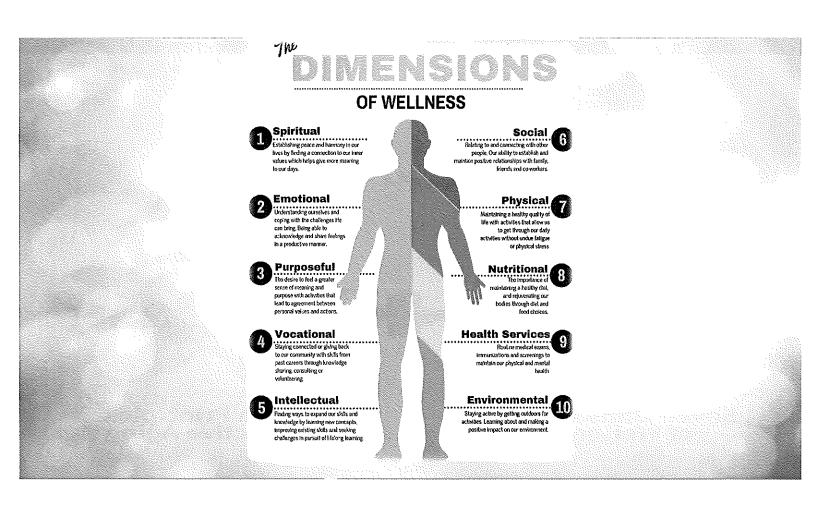
Seven Dimensions of Wellness

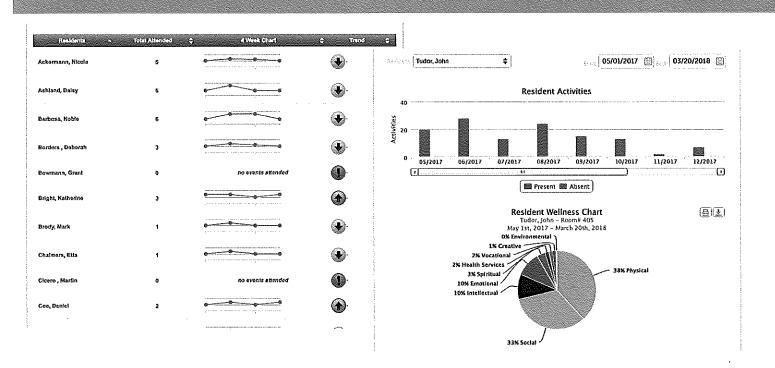




Nine Principles of Active Aging

International Council on Active Aging®



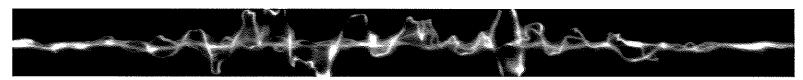


Creating Cluster, natural groups around interests – would you rather

- Exercise- sweating to the oldies
- Mind aerobics class or book club
- Baking or bowling
- Meditation or cocktail hour

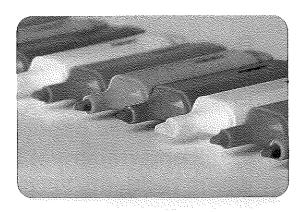






Highlighter Test.... old faithful or computer generated reports

- Variety of offerings and intentional and not diversional
- Software that can run reports for you to determine a balanced amount of offerings in Dimensions of Wellness





Purpose Driven Programs

David Pokorny Executive Director and Activity Director Mary Mullenfield at Concord Place in Northlake IL had a vision to have more purpose based opportunities for his residents vs. all entertainment based opportunities where residents become dependent on staff for enjoyment.





Purpose driven programs continued

- · Residents' Club
- · Resale shop
- Residents' Country Store
- · Birthday and Cocktail Parties
- · Garden Club volunteer club
- · Exercise and Swimming leaders
- Welcome Wagon
- Resident Information Desk
- · Prayer Group
- Reading to Blind Residents
- · Visitation Group



https://www.youtube.com/watch?v=ITV-0icilal



Purpose driven programs



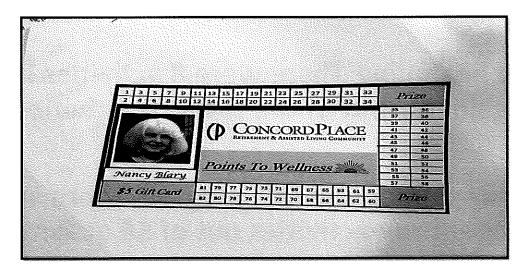
CHRISTMAS SHOW



GREENHOUSE and GARDENING



Resident wellness incentives





Purpose Driven programs

At the beginning there were 8 activities led by residents out of the total 26 activities

After implementing this program there are 37 resident run activities out of 56 activities



Resident Volunteerism related to past occupation and interests

John resides at Parkside Villa and Activity Director Valerie Provenzale, ADC paired my father with John to assist him with his work . Valerie can be reached at Parkside Villa 440.260.7626 x2264 for questions



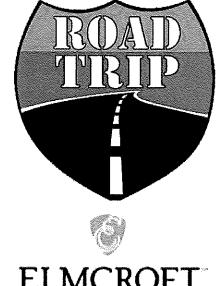


Innovation continued

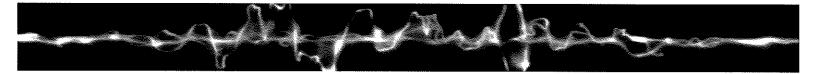
 Annual overnight trip..... THE IMPORTANCE OF ANTICIPATION

"Over that past several years, we've visited Mackinac Island, MI, Frankenmuth, MI, Louisville, KY and in the Fall of 2018, we plan to tackle the city of Cleveland where we will visit the Rock & Roll Hall of Fame, see a Cleveland Browns game and enjoy some of the best restaurants and bars the city has to offer! "

Cortney Metcalf - 10 years as the Senior Healthy Lifestyles Director Elmcroft of Lima Assisted Living, 419-331-2442



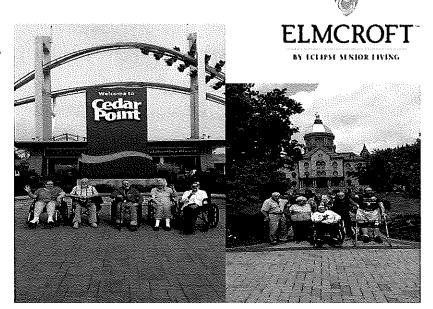
BY ECCUPSE SENIOR LIVING



Out of the box outings

- Use your bureau of tourism

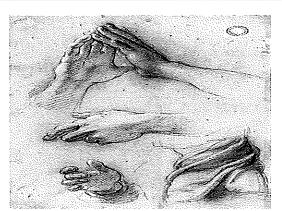
 you might be surprised at offerings, what is free
- Elmcroft of Lima, Ohio
- At Cedar Point, Notre Dame

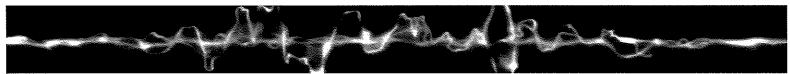




Innovation ...Out of the Box Program Offerings – Human Figure Drawing class

https://www.seniorhousingforum.net/blog/2015/2/23/nude-modeling-assisted-living





Balancing Innovation with the favorites residents want and supporting their emotional needs with support groups

- Residents making baskets
- Bingo for prizes
- Support groups for resident
- Caregivers and grief support

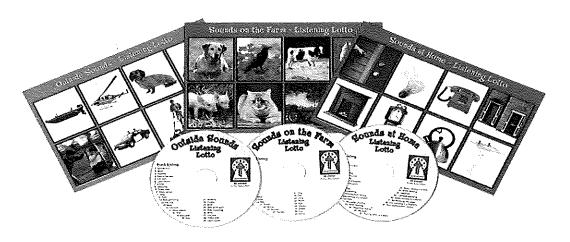
Alicia Hoffman

Life Enrichment AND Memory Care Director





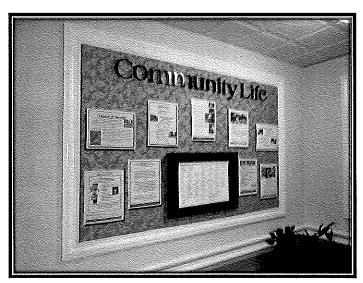
New Twist on Bingo- Sensory Bingo

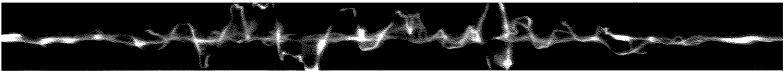




Enrichment Resource Center

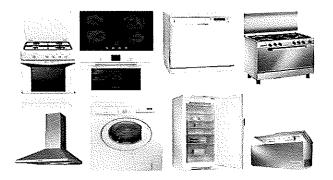
- Central Location room
- · Sign up for party planning -private dining
- · Sign up for committee's, volunteering
- Sign up for outings
- · Check out wellness workbooks
- Check out electronics for grand kids, games
- Office hours -concierge type model to
- Help secure tickets, car service et.





Innovation in Memory Care-purpose programming for men

"In Wisconsin one memory care program brought in old appliances for the men to tinker with and fix"



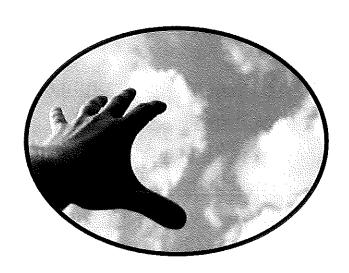


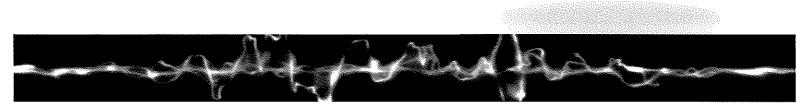
Resources/ Websites

- www.seniorhousingforum.com
- www.brownielocks.com
- www.goldencarers.com
- www.activityconnection.com
- http://www.discountschoolsupply.com/product/ProductDetail.aspx
 ?product=23001
 Listening lotto game



Reach for the stars – *more is possible!*





Thank you for attending! www.rachelleblough.com

rachelleblough@outlook.com

https://youtu.be/ YEdGaSD3bw

https://youtu.be/hLB3C7ZnE5E



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GIFTS TO GIVE ...

Holiday resident volunteer program



Everyone has gifts to give...even if you don't think so...What are your gifts?

Who: YOU

<u>What:</u> This is a resident volunteer opportunity to contribute in big or small ways and make a difference and have a purpose each day.

<u>Why:</u> Share your talents and gifts and make a difference for others and in your own longevity and health (research shows volunteering impacts longevity and health in a positive way)

Please complete attached form below by:

And return to:		
I would be interested to		
Help decorate	wrap presents	s write holiday cards to others
make holiday crafts	lead Christma	nas carol sing a long
make ornaments in room	n on own time	holiday baking club
participate in Christmas ,	/holiday choir	participate in holiday pageant
be a holiday greeter at e	ntry way	_ Saturday Holiday social hostess/host
Sunday holiday social hos	t/host	_lead holiday season /advent devotions
Othor		



Meaningful Holiday Cheer Ideas



Created by: Rachelle Blough LTD

www.rachelleblough.com

The objective is to provide personally meaningful leisure opportunities that are interesting and stimulating that may provide engagement, comfort and non-pharmalogical resources to alleviate or decrease distressing behavioral symptoms of an elder patient who may have cognitive decline.

These activity offerings should always be reviewed and determined as safe and appropriate by the care team and physician as required. At no time should any supply or activity be lead without approval from assigned care provider.

<u>Disclaimer</u>

Safety is always a very important first consideration. Working with your team be sure to determine which patient can safely participate in activities and most importantly if there is a medical reason that a resident is unsafe to participate in an activity they are provided a meaningful alternative. These have been provided as a good will gesture only as suggestions and to only be used as determined by medical care team and in no way can Rachelle Blough LTD be held responsible

Name 10

<u>Supplies needed</u>: A dry erase board and marker if available for visual if not a piece of paper and a pen

<u>Objective</u>: To stimulate retrieval and groups of words and have fun

How to lead:

- 1. Let the group know we are going to try to work together to come up with 10 items on the list of prompters together and have fun
- 2. Examples of lists to be made could include Name 10 things you cook at Christmas time Name 10 Christmas Carols

Name 10 things you can do with snow

Name 10 things you put on a Christmas tree

Name 10 things from the 12 days of chritmas

Name 10 things santa wears

Name 10 presents you gotten over the years

Name 10 things you are grateful for

Things related to Christmas that start with a "A", "B", "C" ...etc

Supplies: A dry erase board and marker

How to lead:

- 1. Ask residents to begin to provide input on the topic and list answers
- 2. Begin with A and start with "Angel", B "Bells....and so on and so forth
- 3. See if you can come up with more than one for a letter

Finish the phrase /discussion

Supplies: Dry Erase board, and marker

Objective: Cognitive Exercise

How to lead:

Read the phrases out loud and have the resident finish the phrase

Deck the Halls

Silent.... Night

We wish you a merry Christmas

Twas the night before ... Chrismas

The first Noel

I saw mommy Kissing Santa Claus

Away in a ... Manager

I am dreaming of a White Christmas

Joy to the world

God rest ye merry Gentleman

All I want for Christmas is my Two front teeth

The little Drummer boy

Frosty the Snowman

Rockin around the ... Christmas tree

It's the most wonderful Time of the year

Dashing thru the Snow

Walking in a winter.... Wonderland

Hark the Herald... Angels sing

It's a wonderful Life

Rudolph thered nose reindeer

Santa claus is coming to.... Town

Birds of a feather.... answer-flock together

Early birdanswer- catches the worm

The pot calling the kettle Answer – black

Every rose ... answer has it's thorn

Actions speak louder than – answer – WORDS

You are barking up the – answer Wrong tree

Can't judge a book – answer – By its cover

Costs and arm and – answer – LEG

Don't cry over spilled – answer- MILK

Don't count your chickens –answer before the hatch

Don't put all your eggs – answer – IN ONE BASKET

Hit the nail on the – answer – HEAD

It takes two to – answer TANGO

Let the cat out of the – answer BAG

Apple a day keeps the –answer Doctor away

When the cat's away – answer Mouse will play

Perfect Pairs

Supplies: Dry Erase Board, Marker

Objective: Cognitive Stimulation

How to lead:

- 1. Welcome the residents
- 2. Discuss that we are going to work our" brain" muscle and begin the pair and see if the group can provide the other word that would go with the pair The list of paired words is:

Cocoa and marshmallows

Santa and his elves

Red and Green

Holly and jolly

Adam and Eve

life or death

back and forth

lock and key

bacon and eggs

lost and found

bed and breakfast

man and wife

birds and bees

name and address

black and white

nice and easy

body and soul

null and void

bread and butter peaches and cream bread and water pen and pencil bricks and mortar pork and beans bride and groom pots and pans business and pleasure prim and proper by and large profit and/or loss cause and effect pros and cons cloak and dagger pure and simple coat and tie rain or shine coffee and doughnuts ranting and raving cream and sugar read and write crime and punishment right and/or wrong cup and saucer rise and fall dead or alive salt and pepper down and out shirt and tie first and last shoes and socks fish and chips

short and fat flesh and blood signed and sealed forgive and forget slip and slide front and center soap and water fun and games sooner or later give and take stars and stripes ham and eggs suit and tie hammer and nail supply and demand hemmed and hawed sweet and sour high and dry tall and thin high and low thick and thin hot and bothered tossed and turned huffing and puffing touch and go husband and wife trial and error in and out trials and tribulations Jack and Jill up and/or down knife and fork wait and see

ladies and gentlemen war and peace law and order wine and cheese

Names we Know

<u>Supplies:</u> Dry erase board, marker, list of names

Objective: Cognitive Stimulation

How to lead:

1. Let the residents know we are going to work our "brain" muscle and call on names we know

Start the first part of the name and see if they can guess the last name:

Marylyn Answer: Monroe

Elizabeth Answer: Taylor

Doris Answer: Day

Lucille Answer: Ball

Elvis Answer: Presley

James Answer: Dean

Frank Answer: Sinatra

John Answer: Wayne

Dean Answer: Martin

Lawrence Answer: Welk

Martin Luther: Answer King

Richard: Answer: Nixon

Glenn Answer: Miller

Johnny Answer: Carson

Humphrey Answer: Bogart

Grace Answer: Kelly

Charlie Answer: Chaplin

Marlon Answer: Brando

Ingrid: Answer: Bergman

Katherine Answer: Hepburn

Rita Answer: Hayworth

Betty Answer: Davis

Judy Answer: Garland

Clark Answer: Gable

Joan Answer: Crawford

Fred Answer: Astaire

<u>Who Am I</u>

Supplies: nothing

Objective: Have fun and use cognitive skills

How to lead:

- 1. You will give 5 clues to try to have the person guess who this person is.
 - a. I where a red suit
 - b. I wear a black belt and boots
 - c. I have a white beard
 - d. I drive a sleigh
 - e. I have reindeer

Who am I? - SANTA CLAUSE

- a. I have a great singing voice
- b. They called me old blue eyes
- c. I was a part of the brat pack
- d. I sang New York, New York

Who am I? - Frank Sinatra

- a. I wear a badge
- b. I often carry a gun
- c. I help other people
- d. I drive a car with sirens on it
- e. I do this for a living and starts with the letter P Who am I? – Police officer
 - a. I wear a white coat
 - b. I work in a hospital or office
 - c. I help people when they are sick
 - d. Another way to say it is MD
 - e. I went to a lot of school to learn
 Who am I? A doctor
 - a. I like to paint
 - b. I like to draw
 - c. I like to use paint brushes
 - d. I like to use an easel
 - e. I like to create beautiful pictures Who am I? – I am an artist

- a. I write on a chalkboard
- b. I have help children learn
- c. I like to eat apples
- d.I make report cards
- e. I work at a school
 Who am I? I am a teacher
 - a. I wear a jersey
 - b. I wear a lot of pads
 - c. I wear a helmet
 - d. I run on a long field
 - e. The ball I carry starts with an "F" Who am I? I am a football player
 - a. I wear a hat
 - b. I work in airplane
 - c. I went to aviation school
 - d. I keep planes in the air
 - e. Traffic control helps me land my plane Who am I? I am a pilot

- a. I wear a lot of equipment
- b. I help put out fires
- c. I ride on a truck with hoses
- d. I often save and rescue people from burning buildings
- e. My job starts with an "F" Who am I? A firefighter
 - a. I work at a church
 - b. I lead a group of people
 - c. I say the sermon
 - d.I read the bible
 - e. I have a few titles
 Who am I? Pastor, minster, priest
 - a. I like to cook
 - b. I use recipes
 - c. People eat my food
 - d. I charge for my food
 - e. I work in a restaurant
 Who am I? I am a chef

- a. I have floppy ears
- b. I deliver eggs
- c. I deliver baskets in April
- d. I am related to a holiday
- e. I am an animal
 Who am I? The Easter bunny

Red or Black

Supplies needed: large print playing cards, pen and paper

<u>Objective:</u> a chance to feel successful and play an adapted card game

How to lead:

- 1. Place the cards face down on the table, mix them up
- 2. Take turns guessing red or black. Then turn over a card
- 3. If you get a guess right you get a point and a 2nd guess
- 4. The person with the most points wins

Would you Rather....

Supplies: other

Objective: self expression

How to lead:

- 1. Welcome everyone
- 2. Have discussion
- 3. You can adapt this by having people raise their hand or stand up for their choice to make this a physical program as well.

Would you rather....

Cocoa or egg nog

Candy cane or cookie

Give gift or get gift

Real tree or fake tree

Rudolph or frosty

Christmas ham or turkey

It's a wonderful life or Miracle on 34th street

Silent night or Jingle bells

Wrap presents or cook Christmas dinner

Cinnamon scent or pine tree scent

Coke or Pepsi

Dog or Cat

Hamburger or hot dog

Walk or drive

Cook or clean

Dance or Sing

Read or write

Music or quite

Swim or tan

Bike or jog

Radio or quiet

Book or newspaper

Laundry or dishes

Teacher or doctor

Swim or float

Ocean or mountains

Cold or hot

Sweet or salty

Carrots or cucumbers

Coffee or tea

Soft or hard candy

Plane or train

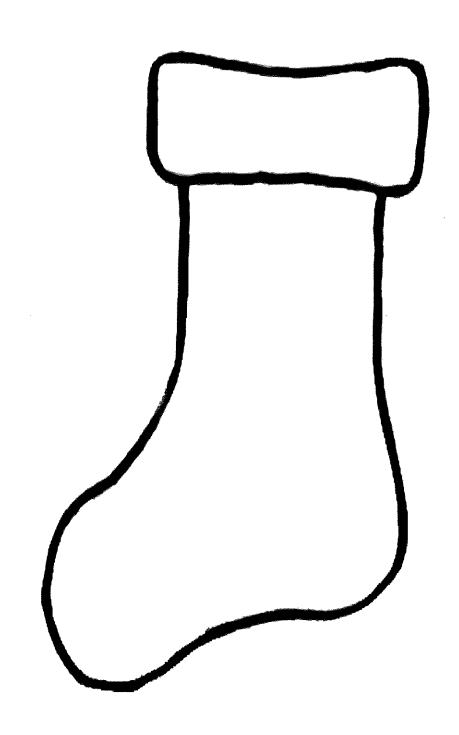
Winter or summer

Hot or cold cereal

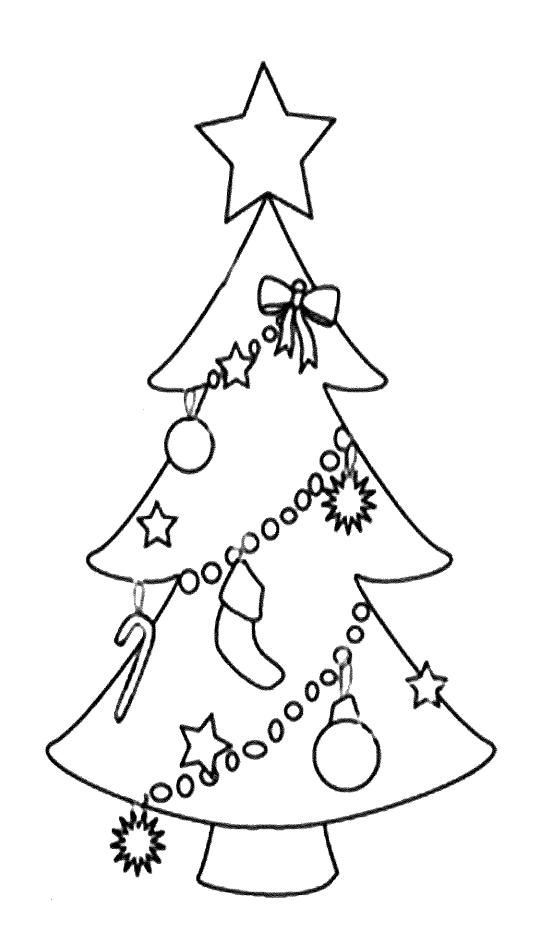
Chocolate or vanilla

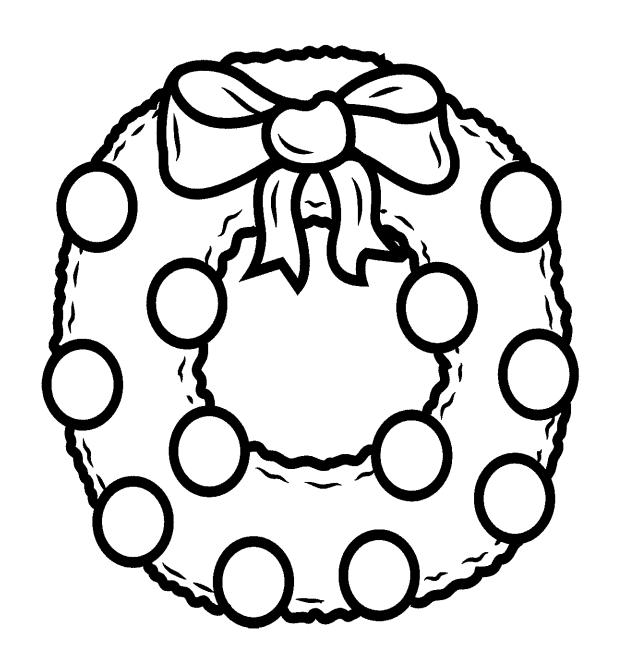
Christmas Art Pages

Can you help me? We need to finish at least 100 of these to provide for holiday cheer to the homeless shelter....How many do you think you could do?



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Holiday Cheer Let's Chat...

How did your family celebrate Thanksgiving?

Did you cook a turkey?

What were your favorite side dishes?

Did you decorate for thanksgiving?

What are you most thankful for this year?

Did you and your family put up a Christmas tree?

Did you ever go and cut a real one down?

Do you celebrate Hannukah?

Is there something you want to rededicate yourself to this Hannukah season?

Did your family have a dreidel?

Did your family make Latkes? What was your recipe?

Did you ever travel for the holidays? Where did you go?

Did you light a Menorah?

Do you enjoy winter? Do you like snow?

What holiday traditions did your family partake in?

Did your family have any traditions your family did for Christmas?

Do you have a special gift you received when you were growing up for Christmas?

When did your family put up your Christmas tree?

What is your most magical Christmas Memory?

Did you or children ever right letters to Santa?

What was your favorite holiday treat that was sweet at Christmas time?

Did you ever build a snowman?

What are your favorite scents at Christmas time?

Do you have a favorite Christmas movie? What is it?

Do you have a favorite Christmas Carol? Should we sing it?

Did your family attend church services on Christmas? Did you enjoy it?

What are some of the traditional dishes that you have had at your Christmas meal over the years?

How did you celebrate Christmas with your children?

What is your favorite holiday?

Did you ever play an instrument?

What is your favorite childhood memory?

What type of child were you?

What do you miss about being a kid?

What was your favorite subject when you were in school?

What was your first job?

Have you ever been in love?

How did you meet your spouse?

Do you like to watch T.V? What shows?

Have you ever traveled? Where was your favorite place?

What is your favorite food?

What is the favorite dish your mom made for you?

Do you have a favorite song? If so what is it? Will you sing it for me?

Do you have children? What are their names?

What is the best advice you ever received?

What is the most adventurous thing you have done in your life?

Tell me about your first car...

Do you like coffee? How do you take yours...

Do you speak any other languages?

What is the best thing that ever happened to you in your lifetime?

What is your favorite season? Why?

Tell me about the house you grew up in....

Tell me about your parents...what were they like?

What did your family do for New years eve?

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Tell me about your first car...

Do you like coffee? How do you take yours...

Do you speak any other languages?

What is the best thing that ever happened to you in your lifetime?

What is your favorite season? Why?

Tell me about the house you grew up in....

Tell me about your parents...what were they like?

What did your family do for New years eve?

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